

QUARTERLY CALENDAR

December 2010 - February 2011

Holiday Tree Collection

January 3-7, & 10-14, 2011

Please remove ornaments, tinsel, nails and stands. Flocked trees will be collected, but not composted. If you have a large tree, please cut it into lengths no larger than 6 feet. Place your tree at the curb for pick-up on your regular collection day. Apartment and condominium dwellers: Please place your tree in the common garbage and recycling collection area at your building or complex. Questions? Call WMAC at 510-537-5500.

Upcoming CVSD Board Meetings:

December 7, January 4 & February 1

Meetings are held the first Tuesday of each month at 6:30 p.m. in the District Board Room and are open to the public.

IMPORTANT PHONE NUMBERS & WEBSITES

Castro Valley Sanitary District

510-537-0757 (M-F 7:30 a.m. - 4:30 p.m.)

510-506-5821 (sewer emergencies after hours)

www.cvsan.org

Waste Management of Alameda County (WMAC)

510-537-5500 (residents)

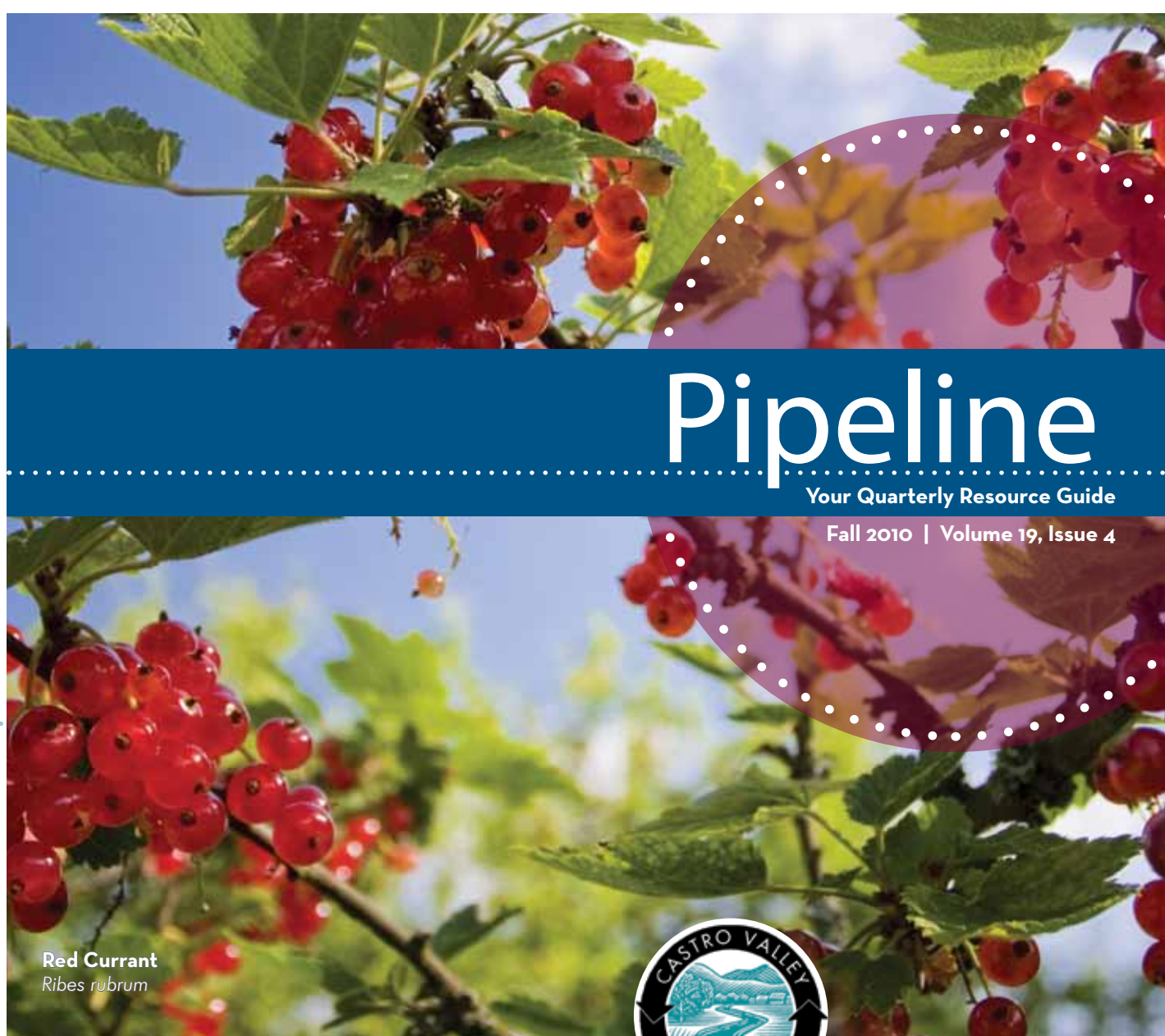
510-613-8700 (businesses)

www.wm.com

Household Hazardous Waste

800-606-6606

www.household-hazwaste.org



Red Currant
Ribes rubrum



Pipeline

Your Quarterly Resource Guide

Fall 2010 | Volume 19, Issue 4

Castro Valley Sanitary District
21040 Marshall Street
Castro Valley, CA 94546
510-537-0757 | www.cvsan.org

“Leading to preserve the environment
and promote waste reduction.”

General Manager's Message

I believe Castro Valley Sanitary District is one of the most progressive public agencies in California. We provide a range of programs and projects to the community that you won't easily find elsewhere. However, many don't know about these activities that help set us apart. That's why we're stepping up our outreach efforts. Over the coming months, look for us in the local papers, in community newsletters, at events and on the Web. You never know where we'll pop up!

Speaking of outreach, we recently participated in the 38th annual Castro Valley Fall Festival. CVSD staff and Board members really enjoyed talking with you about solid waste and wastewater services. We are proud to be such an integral part of the community here in Castro Valley. I believe that outreach is a two-way street. Please continue to provide us with feedback about how we communicate our services to you. And let us know if you can help get the word out through organizations you are affiliated with.

Roland P. Williams, Jr., General Manager

BOARD OF DIRECTORS

Daniel M. Akagi	President
Harry Francis	President Pro Tem
Dennis M. Waespi	Secretary
Ralph Johnson	Secretary Pro Tem
Timothy McGowan	Board Member

Solid Waste Tip of the Quarter

TWO FOOD SCRAP RECYCLING PAIL OPTIONS NOW AVAILABLE

A recent study found that food scraps and food-soiled paper were the most common materials that Castro Valley residents and businesses sent to the landfill. In fact, 46% of what we throw away can be composted instead. So do the green thing and pick up a free food scrap recycling pail at our offices located at 21040 Marshall Street.

Two pail options are now available: an open-air pail with no lid or a lidded pail with vents. Both allow food scraps to breathe, which helps to reduce odor and mold.

Lidded Pail with Vents:

- Smaller; fits on counter.
- Line with newspaper; paper grocery bags will be too large.



Open-Air Pail (no Lid):

- Larger; fits under counter or on floor.
- Line with paper grocery bag.



Wastewater Tip of the Quarter

MANY FLUSHABLE PRODUCTS AREN'T



An increasing number of wipes, diapers—even disposable toilet brushes—are marketed as “flushable.” The manufacturers

claim their products disintegrate easily in water, just like toilet paper. The truth is, while most of these products do disappear down your toilet, they remain

intact, clogging screens and jamming up pumps at the Castro Valley/Oro Loma Wastewater Treatment Plant. This causes stoppages

and increases maintenance costs. To help us prevent these problems, please flush only toilet paper, and put other discards in the trash.

Streetscape Project Underway!

BEAUTIFUL BOULEVARD ABOVE & BELOW

Things in Castro Valley are going to start looking a lot different! Castro Valley Boulevard, the main thoroughfare in town, is undergoing a makeover above ground. CVSD is helping to make sure that what's underground is also the best it can be.

Known as the Castro Valley Blvd. Streetscape Project by Alameda County Redevelopment Agency, the stretch of the boulevard between San Miguel Avenue and Redwood Road will get new streetlights, wider sidewalks, bike lanes, benches and more trees, among other features. More difficult to see is what will go on below

the street level, where construction crews will install a brand new, higher capacity sewer system. Taken together, these improvements are intended to protect the environment, help calm traffic and make Castro Valley a destination for shopping, dining and entertainment.

The entire project is expected to take 18 months to complete. We hope the end result will provide enjoyment and a sense of community pride for years to come.

For more information about the Streetscape project, go to www.ACRenews.org.



Concept Rendering

Castro Valley Blvd. Streetscape Project
Alameda County Redevelopment Agency

Keeping CV High & Dry

CONSTRUCTION PROJECTS MAKE WINTER RAINS LESS THREATENING

You may have heard about the Streetscape project to improve Castro Valley Boulevard. But did you know CVSD has a number of other wastewater projects underway? One of the bigger ones is Master Plan Priority 4 (or "MPP4"). As District Engineer Jeff Lewandowski explains it, "MPP4 will provide additional conveyance capacity for wet weather flows." In layman's terms, that means improvements to the sewer will reduce the likelihood of overflows going into the streets and creeks during big storms. This helps protect homes, businesses and the environment.

Another project, located at Lake Chabot Road and Quail Avenue, just wrapped up. Referred to as

MPP2, this project involved the installation of larger diameter sewer pipes to replace older, smaller pipes. As with MPP4, the resulting capacity increase will help prevent wastewater backups during wet weather, which can fill and overflow the manholes.

As the rainy season approaches once again, both of these projects should help put all of our minds more at ease.



Secrets from the Sewer Line

NEW SERIES COMING SOON!

Ever wonder what's going on underground during the District's sewer repairs and upgrades along Castro Valley's 160 miles of pipes? Curious about what happens to those unmentionables once you've flushed them good-bye? Meet our power rodder, a pipe-

cleaning tool that helps keep your sewer lines in tip-top shape.

Starting with the next Pipeline issue, we will let you peek behind the scenes of the District's wastewater collection and treatment operations, one secret at a time! Stay tuned ...

Only in Castro Valley: Low Rates, High Service

Did your grandmother ever tell you, "A stitch in time saves nine"? If so, we think your grandma was pretty smart. Here at CVSD, we believe the time we spend maintaining the sewer system properly helps prevent more expensive repair costs in the future. That means we're able to set lower wastewater rates.

Our current rate for sewer service is a low \$245 per year for each single family residence, the second lowest in Alameda County. By comparison, Livermore residents pay \$489, Berkeley residents must shell out \$819 per year and Burlingame residents are charged a whopping \$1,140!

But the fact that we have lower rates doesn't mean you get less service. "Our crew has a 30-minute response policy 24 hours a day, seven days a week," remarks CVSD's Administrative Assistant Barbara Nagy.

SCHEDULE YOUR FREE BULKY GOODS PICK-UP



CVSD residents qualify for one on-call bulky goods pick-up per calendar year (January through December).

Single-Family Residences (4 units or fewer): Contact WMAC, Inc. at 510-537-5500 to schedule your pick-up day. Includes up to 7 cubic yds. of bulky goods.

Multi-Family Residences (5 units or more): Managers: Contact WMAC at 510-613-8700 to schedule a pick-up day for your complex. Includes up to 3 cubic yds. of service per unit.

Visit www.cvsan.org for a list of items that can be included in your bulky set-out.

CV Dentists Keeping Heavy Metals Out of the Environment

Known more commonly as silver fillings, dental amalgam has helped cure toothaches for over 100 years, but it can do harm if not managed properly. When old fillings are removed and released into the wastewater system, they also release toxic mercury into the environment. According

to the American Dental Association, as much as 6.5 tons is mishandled this way each year in the U.S. alone. To take a bite out of this problem, and to comply with state and regional regulations, CVSD adopted an ordinance requiring dentists to follow best management practices and install amalgam separator equipment.

A self certification of this installation is due January 31, 2011.

Some of Castro Valley's dentists began implementing the new practices even before they were required. Stephen LaDue & Associates DDS is a good example. "We knew these requirements were coming,

so when we had to install a new vacuum system last year, we also put in an amalgam separator," recalls LaDue. "The maintenance is minimal, and we're happy to be doing the right thing," he adds.

For more information, visit www.cvsan.org or call 510-537-0757.