Welcome to the Spring 2012 edition of the CVSan Pipeline newsletter. This edition features the CVSan Administration Department represented on the cover with an image of the CVSan Administrative Offices. We are proud to serve the community of Castro Valley, because for many of us, it is our home.

More than half of our administrative staff attended high school and grew up right here in Castro Valley, and several of us have not strayed far and live within the CV borders or nearby. We love that we are part of this community and that it is part of our lives as well. We are also very committed to providing you with the very best service. The six employees that make up our Administration Department have 62 years combined experience at CVSan. So the next time you call CVSan, stop by the office, or read something from us, remember that the person who prepared it might be your neighbor, classmate, or person you see frequently at the grocery store.

We’re willing to go the extra mile to serve Castro Valley because we care!

Roland P. Williams, Jr.  
General Manager

CASTRO VALLEY SANITARY DISTRICT  |  21040 Marshall Street  |  Castro Valley, CA 94546-6020  |  www.cvsan.org  |  510-537-0757

CASTRO VALLEY SANITARY DISTRICT
“Effective environmental services since 1939”

Printed on 100% recycled paper, 50% post-consumer with soy ink by a Bay Area Green Business. Please recycle when finished reading.

Cash Incentive for 4R Businesses

CVBUSINESSES “IN THE GREEN” IN MORE WAYS THAN ONE!

CVSan’s 4R Business, 4R Planet Program certifies businesses that go beyond recycling to reduce waste further. Every business that recycles receives one Star and a window decal that shows their customers they recycle. Businesses can collect three more Stars by completing activities in each of the 4R categories: Reduce, Reuse, Recycle, and Rot. 4R Star businesses receive an award certificate to display, a free advertisement in the Castro Valley Forum, and recognition at www.cvsan.org.

Beginning July 1, new 4R Stars will also receive a cash award for becoming certified. For more information about the 4R Star Business program, go to cvsan.org/4RStarBusinessApp.

Local Businesses Are Open During Castro Valley Blvd. Streetscape Project

Alameda County recently began construction on the north side of Castro Valley Boulevard, between Santa Maria and Redwood. The County has asked the contractor to schedule the work in two phases. The first phase will remove the road and sidewalk on the north side of Castro Valley Boulevard. In phase two, once the existing roadway is removed, utility lines and storm drains will be relocated. The existing undersized sewer will be abandoned and service laterals reconnected to the new sewer in the middle of Castro Valley Boulevard. Entrances along the Boulevard work areas will be temporarily closed.

Please use alternate entrances on Redwood Road and Santa Maria Avenue.

BOARD OF DIRECTORS
Ralph Johnson  
President
Timothy McGowan  
President Pro Tem
Daniel M. Akagi  
Secretary
Dave A. Sadoff  
Secretary Pro Tem
Harry Francis  
Board Member

Important Phone Numbers & Websites

Castro Valley Sanitary District (CVSan)  
510-537-0757 (M-F 7:00 a.m. - 4:00 p.m.)  
510-506-5821 (sewer emergencies after hours)  
www.cvsan.org

Waste Management of Alameda County  
510-537-5500 (residents)  
510-613-8700 (businesses)  
www.wm.com

Household Hazardous Waste  
800-606-6606  
www.household-hazard.org

Castro Valley Sanitary District  
21040 Marshall Street  
Castro Valley, CA 94546  
510-537-0757 | www.cvsan.org

Cash Incentive for 4R Businesses

CVBUSINESSES “IN THE GREEN” IN MORE WAYS THAN ONE!

CVSan’s 4R Business, 4R Planet Program certifies businesses that go beyond recycling to reduce waste further. Every business that recycles receives one Star and a window decal that shows their customers they recycle. Businesses can collect three more Stars by completing activities in each of the 4R categories: Reduce, Reuse, Recycle, and Rot. 4R Star businesses receive an award certificate to display, a free advertisement in the Castro Valley Forum, and recognition at www.cvsan.org.

Beginning July 1, new 4R Stars will also receive a cash award for becoming certified. For more information about the 4R Star Business program, go to cvsan.org/4RStarBusinessApp.

Local Businesses Are Open During Castro Valley Blvd. Streetscape Project

Alameda County recently began construction on the north side of Castro Valley Boulevard, between Santa Maria and Redwood. The County has asked the contractor to schedule the work in two phases. The first phase will remove the road and sidewalk on the north side of Castro Valley Boulevard. In phase two, once the existing roadway is removed, utility lines and storm drains will be relocated. The existing undersized sewer will be abandoned and service laterals reconnected to the new sewer in the middle of Castro Valley Boulevard. Entrances along the Boulevard work areas will be temporarily closed.

Please use alternate entrances on Redwood Road and Santa Maria Avenue.

BOARD OF DIRECTORS
Ralph Johnson  
President
Timothy McGowan  
President Pro Tem
Daniel M. Akagi  
Secretary
Dave A. Sadoff  
Secretary Pro Tem
Harry Francis  
Board Member

Cash Incentive for 4R Businesses

CVBUSINESSES “IN THE GREEN” IN MORE WAYS THAN ONE!

CVSan’s 4R Business, 4R Planet Program certifies businesses that go beyond recycling to reduce waste further. Every business that recycles receives one Star and a window decal that shows their customers they recycle. Businesses can collect three more Stars by completing activities in each of the 4R categories: Reduce, Reuse, Recycle, and Rot. 4R Star businesses receive an award certificate to display, a free advertisement in the Castro Valley Forum, and recognition at www.cvsan.org.

Beginning July 1, new 4R Stars will also receive a cash award for becoming certified. For more information about the 4R Star Business program, go to cvsan.org/4RStarBusinessApp.

Local Businesses Are Open During Castro Valley Blvd. Streetscape Project

Alameda County recently began construction on the north side of Castro Valley Boulevard, between Santa Maria and Redwood. The County has asked the contractor to schedule the work in two phases. The first phase will remove the road and sidewalk on the north side of Castro Valley Boulevard. In phase two, once the existing roadway is removed, utility lines and storm drains will be relocated. The existing undersized sewer will be abandoned and service laterals reconnected to the new sewer in the middle of Castro Valley Boulevard. Entrances along the Boulevard work areas will be temporarily closed.

Please use alternate entrances on Redwood Road and Santa Maria Avenue.

BOARD OF DIRECTORS
Ralph Johnson  
President
Timothy McGowan  
President Pro Tem
Daniel M. Akagi  
Secretary
Dave A. Sadoff  
Secretary Pro Tem
Harry Francis  
Board Member

Waste Management of Alameda County  
510-537-5500 (residents)  
510-613-8700 (businesses)  
www.wm.com

Household Hazardous Waste  
800-606-6606  
www.household-hazard.org

Castro Valley Sanitary District  
21040 Marshall Street  
Castro Valley, CA 94546  
510-537-0757 | www.cvsan.org

Cash Incentive for 4R Businesses

CVBUSINESSES “IN THE GREEN” IN MORE WAYS THAN ONE!

CVSan’s 4R Business, 4R Planet Program certifies businesses that go beyond recycling to reduce waste further. Every business that recycles receives one Star and a window decal that shows their customers they recycle. Businesses can collect three more Stars by completing activities in each of the 4R categories: Reduce, Reuse, Recycle, and Rot. 4R Star businesses receive an award certificate to display, a free advertisement in the Castro Valley Forum, and recognition at www.cvsan.org.

Beginning July 1, new 4R Stars will also receive a cash award for becoming certified. For more information about the 4R Star Business program, go to cvsan.org/4RStarBusinessApp.

Local Businesses Are Open During Castro Valley Blvd. Streetscape Project

Alameda County recently began construction on the north side of Castro Valley Boulevard, between Santa Maria and Redwood. The County has asked the contractor to schedule the work in two phases. The first phase will remove the road and sidewalk on the north side of Castro Valley Boulevard. In phase two, once the existing roadway is removed, utility lines and storm drains will be relocated. The existing undersized sewer will be abandoned and service laterals reconnected to the new sewer in the middle of Castro Valley Boulevard. Entrances along the Boulevard work areas will be temporarily closed.

Please use alternate entrances on Redwood Road and Santa Maria Avenue.

BOARD OF DIRECTORS
Ralph Johnson  
President
Timothy McGowan  
President Pro Tem
Daniel M. Akagi  
Secretary
Dave A. Sadoff  
Secretary Pro Tem
Harry Francis  
Board Member

Cash Incentive for 4R Businesses

CVBUSINESSES “IN THE GREEN” IN MORE WAYS THAN ONE!

CVSan’s 4R Business, 4R Planet Program certifies businesses that go beyond recycling to reduce waste further. Every business that recycles receives one Star and a window decal that shows their customers they recycle. Businesses can collect three more Stars by completing activities in each of the 4R categories: Reduce, Reuse, Recycle, and Rot. 4R Star businesses receive an award certificate to display, a free advertisement in the Castro Valley Forum, and recognition at www.cvsan.org.

Beginning July 1, new 4R Stars will also receive a cash award for becoming certified. For more information about the 4R Star Business program, go to cvsan.org/4RStarBusinessApp.

Local Businesses Are Open During Castro Valley Blvd. Streetscape Project

Alameda County recently began construction on the north side of Castro Valley Boulevard, between Santa Maria and Redwood. The County has asked the contractor to schedule the work in two phases. The first phase will remove the road and sidewalk on the north side of Castro Valley Boulevard. In phase two, once the existing roadway is removed, utility lines and storm drains will be relocated. The existing undersized sewer will be abandoned and service laterals reconnected to the new sewer in the middle of Castro Valley Boulevard. Entrances along the Boulevard work areas will be temporarily closed.

Please use alternate entrances on Redwood Road and Santa Maria Avenue.

BOARD OF DIRECTORS
Ralph Johnson  
President
Timothy McGowan  
President Pro Tem
Daniel M. Akagi  
Secretary
Dave A. Sadoff  
Secretary Pro Tem
Harry Francis  
Board Member

CVSan’s 4R Business, 4R Planet Program certifies businesses that go beyond recycling to reduce waste further. Every business that recycles receives one Star and a window decal that shows their customers they recycle. Businesses can collect three more Stars by completing activities in each of the 4R categories: Reduce, Reuse, Recycle, and Rot. 4R Star businesses receive an award certificate to display, a free advertisement in the Castro Valley Forum, and recognition at www.cvsan.org.

Beginning July 1, new 4R Stars will also receive a cash award for becoming certified. For more information about the 4R Star Business program, go to cvsan.org/4RStarBusinessApp.

Local Businesses Are Open During Castro Valley Blvd. Streetscape Project

Alameda County recently began construction on the north side of Castro Valley Boulevard, between Santa Maria and Redwood. The County has asked the contractor to schedule the work in two phases. The first phase will remove the road and sidewalk on the north side of Castro Valley Boulevard. In phase two, once the existing roadway is removed, utility lines and storm drains will be relocated. The existing undersized sewer will be abandoned and service laterals reconnected to the new sewer in the middle of Castro Valley Boulevard. Entrances along the Boulevard work areas will be temporarily closed.

Please use alternate entrances on Redwood Road and Santa Maria Avenue.

BOARD OF DIRECTORS
Ralph Johnson  
President
Timothy McGowan  
President Pro Tem
Daniel M. Akagi  
Secretary
Dave A. Sadoff  
Secretary Pro Tem
Harry Francis  
Board Member
Fight FOG to Control Costs & Overflows

FOG is Fats, Oils and Grease from cooking. CVSan is implementing a FOG Awareness Program to inform and encourage residents to put FOG in their Green Organics Cart instead of down the drain. Here are some frequently asked questions about FOG:

Can’t I just use my garbage disposal, hot water or detergent to wash grease down the drain?
These methods will not prevent grease from building up and plugging your plumbing and sewer pipes. Garbage disposals do not remove grease. Hot water cools down in pipes, causing fats and grease to solidify on pipe walls, creating blockages. Detergents that claim to dissolve grease may cause blockages as well.

Can I throw cooking oil in the trash?
While small amounts of oil can be placed in tightly sealed, unbreakable containers in the trash, the practice of any FOG disposed in the trash is not recommended. In addition, large containers of oil in the trash, will be crushed and cause problems with garbage trucks and at solid waste facilities. For more information on proper disposal of large amounts of FOG please visit www.cvsan.org/FOG.

How can I recycle cooking oil?
The preferred method of FOG disposal: once cooled, place small amounts of FOG in food scrap recycling pail (compostable, non-plastic paper milk or ice-cream carton), and then place it in your Green Organics Cart. Or, use the FOG canister* shown at right and empty the contents directly into your cart (it’s best to pour on top of leaves, grass clippings, or other yard trimmings). *Pick up a free FOG canister from CVSan offices.

What should I do with very small amounts of FOG?
Scrape excess food scraps from pots and pans into your food scrap recycling pail after cooking. Wipe pots, pans and cookware with a disposable paper towel prior to washing, and place the paper towel in the pail as well.

Used Oil & Filter Survey Results

NEXT TIME YOU CHANGE YOUR OIL REMEMBER THE FILTER!
Did you know that used motor oil and used motor oil filters are both recyclable? Not only that, recycling keeps them out of landfills, prevents pollution, and is the lawful way for most residents to handle oil filters.

According to our recent survey of do-it-yourself oil changers within Castro Valley Sanitary District, Oro Loma Sanitary District and neighboring unincorporated areas, over 50 percent of Castro Valley’s oil filters are recycled. That’s great news, but we know Castro Valley drivers can do even better.

Call WMAC at 510-537-5500 to request a free used motor oil jug and filter bag recycling kit.

Single-family residents can set out up to three jugs and three filters at the curb on their collection day. Multi-family residents can visit www.cvsan.org to find a convenient Certified Collection Center.

Waste Audits Show Results & Open Eyes

One-day waste audits conducted by CVSan staff and schools examine garbage and sort it into the correct containers such as recycling and organics.

Proctor Elementary went from 209 gallons per day of garbage sorted in their 2010/11 audit to 143 gallons per day in 2011/12. This success can be attributed to Proctor’s new food scrap recycling program.

Castro Valley High School (CVHS) conducted their first ever waste audit this year with 39 people participating. They sorted 2,810 gallons of garbage that CVHS generated for two days, and 80 percent of it could be recycled or composted. CVHS is now working on more ways to reduce their garbage.

Rates and Delinquent Accounts

For single-family residents (four units or fewer), you may have noticed the recent recycling and garbage bill includes three lines of monthly rates, plus an additional fourth line that reads “Credit for June.”

At the April 3, 2012 Board of Directors meeting and Public Hearing, the Board approved rates effective July 1, 2012 that includes rate increases between 3.49% and 3.72% per cent. This quarter, your bill calculates the month of June at the old rate (“Credit for June”) and the months of July and August at the new rate. Next quarter, your bill will reflect the new rate.

The Board has taken steps to ensure all residents are paying for the services they receive. Effective July 1, 2012, bills more than 90 days overdue will be considered delinquent and subject to a Special Assessment process. This process includes several notices, an Administrative Hearing, and collection on the tax bills as the last resort. Visit www.cvsan.org for complete details.

Pump Station Bypass System

On Mira Vista Drive, Pump Station Number 5 provides sewer service to over two dozen homes. The station is powered by two heavy-duty wastewater pumps that operate 24 hours a day, seven days a week.

When needed, a system of valves, pipes, and specialty tools can be used to divert incoming sewage around the pumps, and deliver it to another part of the system—a procedure collectively known as “bypassing.” Bypassing makes critical inspection, maintenance, and repair tasks possible. The bypass system also allows CVSan to maintain service to surrounding residents in the event of natural disaster or other emergencies.

Have an Old Defective Sewer?

CVSAN MAY BE ABLE TO HELP PAY FOR A REPLACEMENT!

CVSan’s next cycle of the Lateral Replacement Grant Program (LRGP) is scheduled to begin July 9, 2012. Through this program, CVSan grants up to $2,000 each to property owners whose private sewer work meets LRGP requirements. Grants are limited and are provided on a qualified first-come, first-served basis.

CVSan is allocating $50,000 to the program for the 2012/13 Fiscal Year. Since its inception, CVSan has distributed over $775,000 to over 440 property owners through the program. For complete program details or to obtain an application, visit www.cvsan.org/grants, or call CVSan at 510-606-1300.

CVSan staff are at the end of their waste audit on Saturday, March 17, 2012.