You ever ask yourself: "Should I flush this down the toilet?" If it isn’t one of the 3 P’s—Pee, Poop or (toilet) Paper—the answer is no. The toilet is not a trash can for medications, sanitary products, wipes, cigarette butts and other discards. When those items get flushed, they may clog the pipes of your home. If they do pass through your pipes, they can damage equipment at the wastewater treatment plant. So please remember: Flush only the 3 P’s.

CVSan recently completed revision of its Sewer System Management Plan (SSMP), a planning document mandated by the State Water Board that outlines the agency’s wastewater collection programs. The SSMP is a critical component of CVSan’s wastewater operations, and identifies the projects and programs funded by connection charges and service fees. With several new elements added, CVSan’s revised SSMP meets and/or exceeds the State’s minimum program requirements for planning, funding, evaluating, and maintaining the publicly owned wastewater collection system. For more, please visit www.cvsan.org/ssmp.

CASTRO VALLEY SANITARY DISTRICT
21040 Marshall Street
Castro Valley, CA 94546-6020
510-537-0757 | www.cvsan.org

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General Manager’s Message

Welcome to the summer edition of the CVSan Pipeline newsletter. Since I started working here at CVSan and contributing to the Pipeline 20 years ago, one thing has remained the same: CVSan is committed to high quality wastewater and solid waste services at a reasonable cost. We strive to be leaders in the industry, offering innovative wastewater and solid waste programs, reliable services and affordability. We are on the right track—over the last 20 years, CVSan has maintained one of the lowest wastewater rates in the San Francisco Bay Area. This edition of the Pipeline highlights some examples of CVSan’s long-standing commitment to excellent service and to thinking ahead in the interest of our customers. Read on to learn about CVSan’s path to Zero Waste by 2029 and other exciting projects. Thank you for your ongoing support!

Roland P. Williams, Jr.
General Manager

Flush Only the 3 P’s!

CVSan recently completed an update to our Wastewater Collection System Master Plan. After two years of continued flow monitoring and system analysis, we have determined the focus areas for upcoming Capital Improvement Projects. The primary goal of these projects is to correct problems with volume and flow of wastewater within our collection system. The first phase of this work has already begun with the Trunk Sewer Improvement Project on Redwood Road. Staff is currently busy planning for other capacity improvement projects that will further reduce the risk of sanitary sewer overflows.

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510-537-5500 (residents)
510-613-8700 (businesses)
www.wm.com

IMPORTANT PHONE NUMBERS & WEBSITES
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510-537-0757 (M-F 7:00 a.m. - 4:00 p.m.)
510-506-5821 (sewer emergencies after hours)
www.cvsan.org

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For events, news, and helpful tips: Like Castro Valley Sanitary District on Facebook & follow @CVSan on Twitter.

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QUARTERLY CALENDAR
September - November 2016
CVSan Offices Closed
Monday, September 5
Organics, Recycling, & Garbage on Schedule
Friday, November 11
Organics, Recycling, & Garbage on Schedule
Thursday-Friday November 24-25
Organics, Recycling, & Garbage one day later

Upcoming CVSan Board Meetings:
September 6, October 4, November 1
Oil Filter Exchange Program

Do you live in a single-family home and change your own motor oil and oil filter?

If so, recycle both at the curb and get a new oil filter for free!

Simply notify Waste Management of Alameda County, Inc. (WMAC) at least 24 hours before placing your used motor oil and filter curbside. You will receive a coupon in the mail for a new filter, valued at $10!

Call WMAC’s Customer Service Center at (510) 537-5500, Monday through Friday, 8:00 a.m. – 5:00 p.m. Offer valid for calls received between September 12 and October 21. Your setout must include a used oil filter to qualify. Visit www.cvsan.org/usedoil for more information.

Construction Update - Pipe Repairs

Since early May, CVSan has been busy repairing damaged pipes throughout Castro Valley, like the one shown in the photo. Most of the work doesn’t require digging trenches, instead, we use a process called “pipe bursting,” whereby the old pipe is fractured in place and replaced with a new one. By mid-November CVSan will complete 24 spot repairs and pipe segments and replace a total of 3,362 linear feet of pipe.

The project is vital to the function and performance of our sanitary sewer system and once completed will have long-lasting, positive effects.

For updates and more information visit our Projects page in the Wastewater drop down menu at www.cvsan.org.

CVSan’s Path to Zero Waste

In January, CVSan conducted a phone survey with customers and found that seven in ten CVSan residents have heard the term “zero waste.” Results show that opinions of the concept are largely positive and that nine in ten residents support CVSan’s goal of Zero Waste by 2029.

This year, CVSan will be developing a zero waste website to offer resources and do-it-yourself activities that will help residents choose their personal path to zero waste. Stay tuned for more details!

Minimizing Traffic Impacts During Back-to-School

CVSan’s sewer inspections and maintenance work involve the use of heavy machinery and work trucks – often resulting in temporary interruptions to vehicle and pedestrian traffic. Performing this work takes special coordination, especially when it occurs near Castro Valley's busy schools. To keep workers, students and the community safe, CVSan takes precautions by: timing the work so that it doesn’t happen during drop off/pick up times; keeping traffic lanes and crosswalks accessible to cars and people; monitoring on-coming traffic at all times while the work is being done; and expediting the work, so that normal traffic flow can be restored quickly.

Recent study found that nearly half of what Castro Valley residents throw away can be recycled or composted. To prevent this good stuff from going to the landfill, CVSan is testing a “Less Than Weekly Garbage Collection” in pre-selected pilot areas, from June to December of this year. Good stuff such as food scraps decompose in a landfill and release methane gas, which contributes to climate change.

The purpose of the pilot is to determine if every-other-week garbage collection is feasible in CVSan and if so, how that might affect future solid waste collection agreements and service rates.

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