strategic planning is important for setting the long-term direction of an organization. CVSan develops a new Strategic Plan (Plan) every five years. The current Plan went into effect in 2014 and provides guidance for the goals and vision of the organization through 2018. Its six priorities are: excellent customer service, regulatory compliance, reasonable rates and fees, high-performance partnerships, efficient organization, and sound infrastructure. To view the current Plan, visit www.cvsan.org/StrategicPlan.

CVSan is currently working on a new Strategic Plan for the next five-year period starting in 2019. Once accepted by the Board of Directors, the new Plan will be posted to the website as well.

We are excited about the opportunity to contribute to the future of Castro Valley. The Strategic Plan allows us to continue providing high-quality solid waste and wastewater services for years to come.

Roland P. Williams, Jr.
General Manager

In June 2017, CVSan completed a project to redesign the flume hatch to seal more securely. The flume, which is located at the end of North 3rd Street near the Hayward Senior Center and Japanese Gardens, is where all of Castro Valley’s wastewater converges and flows to the Castro Valley/Oro Loma Wastewater Treatment Plant in San Lorenzo. In August 2017, CVSan’s contractor installed two Manhole Odor Eliminators (MOE) at the flume. The MOEs work by trapping hydrogen sulfide gas, which has a rotten egg smell, into an absorbent carbon cartridge. Since the MOEs have been installed, smells in the area have decreased significantly and there have been no customer complaints.

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21040 Marshall Street
Castro Valley, CA 94546 - 6020
510-537-0757 | www.cvsan.org

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“Effective environmental services since 1939”

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QUARTERLY CALENDAR
September - November 2018

CVSan Offices Closed
Monday, September 3rd
Organics, Recycling, and Garbage on Schedule
Monday, November 12th
Organics, Recycling, and Garbage on Schedule
Thursday - Friday, November 22nd - 23rd
Organics, Recycling, and Garbage one day later

Upcoming CVSan Board Meetings
September 4th, October 2nd, November 6th

IMPORTANT PHONE NUMBERS AND WEBSITES

Castro Valley Sanitary District (CVSan)
510-537-0757 (M-F 7:00 a.m. - 4:00 p.m.)
510-506-5821 (sewer emergencies after hours)
www.cvsan.org

Waste Management of Alameda County
510-537-5500 (residents)
510-613-8700 (businesses)
www.wm.com

Household Hazardous Waste
800-606-6606
www.household-hazwaste.org

FOR EVENTS, NEWS, AND HELPFUL TIPS: LIKE CASTRO VALLEY SANITARY DISTRICT ON FACEBOOK AND FOLLOW @CVSAN ON TWITTER.
CVSan Keeps Sewer Overflow Rate Low

During a sanitary sewer overflow (SSO), untreated sewage flows out of the wastewater collection system before it reaches the wastewater treatment plant, which can pollute waterways. Out of 104 SSOs that happened in the East Bay between June 30, 2017 and April 23, 2018, only one occurred in Castro Valley, and it fell into the least severe category 1. CVSan works hard to keep SSO rates well below the average for the East Bay and the state of California—with success.

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HV2 Celebrates One-Year Anniversary

One year ago, the new VacCon hydro-vacuum combination unit (HV2) joined CVSan’s fleet of maintenance vehicles as a second combination unit. This has given CVSan more flexibility and increased maintenance capacity. The HV2 has been used to clean approximately 1,001 sewer main pipes, equaling 211,200 linear feet or 40 miles of pipe in one year. The HV2 has helped in other ways too: along with the HV1, it was used in Castro Valley’s Annual Light Parade and the Rowell Ranch Rodeo Parade as a barricade to block unauthorized vehicles from driving into the parade route.

Refuse the Disposable Straw

Americans use more than 500 million straws per day—and many end up as litter on beaches and in oceans, where they harm wildlife and damage ecosystems. Recently, the Cities of Oakland and Alameda adopted ordinances to combat litter and reduce plastic straw pollution. Let’s do our part in CVSan! Encourage local businesses to provide straws only upon request or to use paper straws instead of plastic. Ask for “no straw” in your drink, or if you like using a straw, consider carrying a reusable one. Learn more at www.TheLastPlasticStraw.org.

Planning for Future Capital Improvement Projects

CVSan Engineering staff have been busy finalizing a list of sewer main repairs and other work to be released for bid, with construction anticipated in the coming year. Staff reviewed inspection videos and analyzed field survey results to determine the project scope. This past winter, CVSan completed a flow monitoring project to help identify any future capacity issues or improvements needed in the southwest portion of Castro Valley, around Lake Chabot Road and Castro Valley Boulevard.

Flush Only the Three P’s!

It sure is easy to toss a clump of hair, baby wipes, or old medications in the toilet—but wait! The toilet is not a trash can. Everything you flush goes through the sewer system and to the Castro Valley/Oro Loma Wastewater Treatment Plant (Treatment Plant). Hair and wipes can clog your pipes and the public sewer main. Once at the Treatment Plant, hair and wipes can damage or even destroy equipment. Medications are harmful too; because the treatment process can’t remove all chemicals, they end up in the Bay. So, remember to flush only the three P’s—Pee, Poop, and (toilet) Paper!

Store it Right!

Did you know that how you store your fruit and veggies can affect how long they stay fresh and tasty? Learning a few simple produce storage tricks can help you avoid wasting food and money. For example:

Tomatoes – Do not wash until ready to use. Keep tomatoes tasty by storing them on the counter, vine side down. Transfer them to the refrigerator when fully ripe.

Bananas – To keep bananas from browning quickly, break up the bunch and separate. Don’t store bananas with other fruit, because they speed up ripening.

Find more great food storage tips from the Stop Food Waste Campaign at www.StopFoodWaste.org.